

HOMEPLACE OF COLUMBUS ASSISTED LIVING

8/27/2013

Re: FORMAL UPDATE AND STATUS REPORT

Dear Family,

We are writing today to introduce the new management team at Columbus Homeplace. We would like to introduce Mrs. Jessica Arnold and Donna Carter. We are saddened by the current situation and join you here at Columbus Homeplace, know the capable staff is doing everything to ensure your loved one is well taken care of every day.

It has been a rough 30 days and this letter is to share some facts, so we can put to rest any rumor of the move out date on or prior to the only specific date of 19th of Sept., This false date is not true and has been clarified by our attorney Jeff Smith on today August 27,2013 and also confirmed by the State Department of Health . In fact the letter from the State Department of Health, states the possible move out date would be September 20,2013, NOT ANY OTHER DATE. Furthermore we are working to take proper steps in the Court to have this September date extended.

Our new management team has taken the first major step to all things possible to extend this date by applying for a new licensure on this date August 27,2013. We are also working closely with State Department of Health as they do not wish to see your family moved from their home.

At this time, we would like to inform all families of Ms. Yvonne Fortner vacation she will return to facility on September the 10th. Your new contact will be Jessica Arnold at (479)426.7851 or Donna Carter at (662)297-6002.

All of the members of management as well as employees are all working together to come to a resolution to this issue in a timely manner as to help eliminate any further stress on your family and yourself.

We are enclosing the monthly bill for the month of September; we are happy for you to submit a partial payment for the month if you are more comfortable at this time.

In closing we can share that every interested agency, and interested party does NOT want see any residents move, and inform you that a realistic solution with a NEW operator can be achieved in a timely manner to avoid any further stress on your family or yourselves and to resolve the situation.

Sincerely,

Management of Columbus Homeplace

Jessica Arnold and Donna Carter